

## Kelvin House Dental Practice Freedom of Information Publication Scheme



This is a guide to the information published by each of the dentists at the Kelvin House Dental Practice. This guide is the dentists' Publication Scheme as required by the Freedom of Information Act 2000.

The dentists are:

Parminder Bhogal	GDC no. 71106
Binderpal Singh Bains	GDC no. 231055
Daniel Opoku	GDC no. 262746

The hygienists are:

Charlotte Brookes	GDC no. 5490
Susan Ugbeyan	GDC no. 252564
Barbara Kirkwood	GDC no. 3990
Christie Lawton	GDC no. 251701

### Introduction

This Publication Scheme is a complete guide to the information routinely made available to the public by the dentists at the Kelvin House Dental Practice. It is not a complete list of publications since this will change as other things are produced, but it is a description of the classes of information that we provide. A full list of publications is available by contacting our Practice Manager who is responsible for our Scheme.

This guide will be reviewed at regular intervals and we will monitor its effectiveness.

### How much do they cost?

All publications are free unless otherwise stated.

### How are they published?

All of the information is available in hard copy from the practice manager. All of the information can also be found on our practice website [www.khdp.co.uk](http://www.khdp.co.uk)

### Your right to information

As well as our published information, present and former patients of the practice have the right to access the personal information that we hold about them in accordance with the Data Protection Act 1998. Details of how to do this is contained in the Practice Privacy Policy which is available from the reception and can be downloaded from our website.

### Feedback

We have produced this guide in order to comply with the Freedom of Information Act 2000. The purpose of the Act is to encourage organizations working for the public to be more open about the information they have. We welcome your views on additional classes of information which might be included and on the publications themselves. If you have any comments or suggestions about the scheme, please send them in writing to:

The Practice Manager  
Kelvin House Dental Practice  
2 Nelson Road  
Whitstable  
Kent CT5 1DP  
(01227) 771323  
[info@kndp.co.uk](mailto:info@kndp.co.uk)  
[www.khdp.co.uk](http://www.khdp.co.uk)

### **Classes of information**

We hold various types of information which we review, retain or dispose of according to NHS rules. Our information is classed into seven categories:

1. Who we are
2. Our services
3. Financial information
4. Information for patients and the public
5. Complaints
6. Our policies and procedures
7. This guide.

#### **Class 1: Who we are**

Details of all the dentists and dental hygienists are contained in the practice information leaflet and on the practice website. Details include name, sex and date of first registration with the General Dental Council, specialist status and whether they are full or part time. The name of the practice manager is also included.

#### **Class 2: Our services**

Information about our services is contained in the practice's patient information leaflet which is available at Reception. The information includes:

- Opening times
- Arrangements for emergency care
- Details of access to the premises for people with disabilities
- That we have two dental hygienists
- Information about the care and treatment provided by the practice

We offer all our registered NHS patients both NHS and private care (for example private teeth whitening), and this policy is reviewed regularly.

#### **Class 3: Financial information**

We have information about:

- The cost of NHS treatment
- Entitlement to exemption and remission from NHS dental charges
- Our private charges

Our income from the NHS derives from an amount allocated to each individual dentist by NHS England, according to Units of Dental Activity (UDA's) that we are contracted to carry out in that year.

#### **Class 4: Information for patients and the public**

We make available information leaflets about:

- Types of dental treatment
- Healthy diet

- Healthy teeth
- Healthy gums
- Reducing anxiety about dental care
- Other health information
- NHS information leaflets.

Copies of leaflets are available from reception and on the website.

### **Class 5: Complaints**

We have a practice complaints procedure, a copy of which is available from the Practice Manager or as a download from our practice website.

### **Class 6: Practice policies**

We have policies and procedures which ensure that the practice operates in a safe and efficient manner. These include:

- Data protection
- Data security
- Confidentiality
- Health and Safety
- Radiation protection
- Infection control
- Payments policy
- Equal opportunities
- Disability policy

Copies of the policies are available from Reception.

### **Class 7: This guide**

This guide will be reviewed regularly and we will also keep the list of publications up to date. From January 2005 we have been required by the Freedom of Information Act to respond to requests from the public to access recorded information that we hold. There are some exemptions to this right and it does not change the rights of our patients to have all of their personal information kept strictly confidential and available to them on request. See our **Data Protection Privacy Policy for our Patients** leaflet for more information.

### **Further information**

Kelvin House Dental Practice Website:

[www.khdp.co.uk](http://www.khdp.co.uk)

Further information on the Freedom of Information Act is available from their website:

<http://www.ico.gov.uk>