



## Coronavirus (COVID-19) Response at Kelvin House Dental Practice

Friday 20<sup>th</sup> May 2022

**As the threat of Coronavirus persists, all members of the public are encouraged to continue to exercise caution to help mitigate their own risk of contracting COVID-19 as well as the risk to others around them.**

**At Kelvin House, we are committed to providing the highest standard of dental care in the safest possible environment and ask that members of the public continue to wear face coverings in the practice.**

As we continue to address the backlog due to our reduced service, we thank you for your patience and would like to remind you that a number of systems and protocols remain in place to mitigate the risks posed by the COVID-19 pandemic. These include, but are not limited to:

- Pre-appointment COVID-19 verbal/online screening
- Remote medical history and form completion
- Hand hygiene stations
- Additional infection prevention and control procedures including additional layers of PPE for certain at-risk individuals, unless treatment can be deferred
- The continued use of ventilation units in surgeries to improve and maintain air quality
- We are only accepting card payments.

As before, we continue to offer an out of hours emergency advice service. For all queries and advice, we ask that you begin by contacting the practice on 01227 771323. To ensure that your query is not lost to follow up out of hours, please ensure that you make contact with the practice in the usual way during opening hours at the next available opportunity.

**Please continue to refer to our website for further updates.**