



Coronavirus (COVID-19) Response at Kelvin House Dental Practice

Monday 19th July 2021

As England now moves to step 4 of the Government's roadmap to recovery, all members of the public are still encouraged to exercise caution to help mitigate their own risk of contracting COVID-19 as well as the risk to others around them.

At Kelvin House, we are committed to providing the highest standard of dental care in the safest possible environment. We therefore ask that members of the public continue to wear face coverings in the practice and remain socially distanced wherever possible.

Please note, that for the purposes of social distancing, our service is still reduced when compared with our pre-lockdown service and we therefore appreciate your patience. A number of systems and protocols remain in place to mitigate the risks posed by the COVID-19 pandemic. These include, but are not limited to:

- Pre-appointment COVID-19 verbal/online screening
- Remote medical history and form completion
- Contactless arrival
- Hand hygiene stations
- Social distancing measures and the wearing of face coverings in communal areas.
- Additional infection prevention and control procedures including additional layers of PPE.
- The installation of extraction units in surgeries to improve aerosol clearance following some dental procedures such as fillings, crown preparations and root canal treatments.
- During the current COVID-19 pandemic, we are only accepting card payments.

As before, we continue to offer an out of hours emergency advice service. For all queries and advice, we ask that you begin by contacting the practice on 01227 771323.

Thank you for your continued support during these difficult times. Please continue to refer to our website for further updates.