



Coronavirus (COVID-19) Response at Kelvin House Dental Practice

Monday 04th January 2021

In line with the government's announcement on Monday 04th January, dental services at Kelvin House remain accessible. Like any other time, our commitment to ensuring patient and staff safety remains our first priority.

Please note, that for the purposes of social distancing, our service is still reduced when compared with our pre-lockdown service and we therefore appreciate your patience. A number of systems and protocols remain in place to mitigate the risks posed by the COVID-19 pandemic. These include, but are not limited to:

- Pre-appointment COVID-19 verbal/online screening
- Remote medical history and form completion
- Contactless arrival
- Hand hygiene stations
- Social distancing measures and the wearing of face coverings in communal areas.
- Additional infection prevention and control procedures including additional layers of PPE.
- The installation of extraction units in surgeries to improve aerosol clearance following some dental procedures such as fillings, crown preparations and root canal treatments.
- During the current COVID-19 pandemic, we are only accepting card payments.

All patients and visitors attending the practice are reminded to follow government guidance regarding social distancing and the wearing of face coverings in all communal settings.

As before, we continue to offer an out of hours emergency advice service. For all queries and advice, we ask that you begin by contacting the practice on 01227 771323.

Thank you for your continued support during these difficult times. Please continue to refer to our website for further updates.